

## PARK ACCESS INFORMATION

Mother Shipton's Cave & The Petrifying Well are both natural rock formations, situated in the centre of a mile long, woodland park.

Access to the Cave & Well can only be gained via three sets of 25 steps. Two sets you could describe as 'standard,' like stairs in a shopping centre, the other set are considerably shallower. All steps are outside and have handrails. There are rest areas in between each set with seats provided

The attraction may not be suitable for people with impaired mobility. A single adult with a pushchair may experience some difficulty dependent on the type of pushchair. There is no wheelchair access.

After consultation it was decided that to create wheelchair access; 'Would necessitate building works of such a size, that too many trees and too much landscape would be sacrificed. That the completed works would have too great a detracting visual impact on such an important historical, geological phenomenon.'

We are satisfied that disabled access could not 'reasonably' be achieved and therefore have fulfilled our obligations outlined in the updated Disabled Discrimination Act.

The historic Woodland walk along the river is described by English Heritage as 'one of the best' however, by its nature, the path is undulating, unsurfaced and slightly uneven in places.

The pathway may not be suitable for three-wheeled electric scooters, as some tend to become unstable on uneven surfaces.

Company guidelines are that if a visitor appears to have an impairment or disability or makes it known, then staff must advise accordingly. However it is not always possible for staff to determine who is disabled, especially with visitors who are passengers in vehicles.

Although we have large signs at admission points, we do sometimes have to rely on visitors, given the nature of the attraction they are about to enter, enquiring or making their disability known.